

# Samuel Palacios

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## EDUCATION EXPERIENCE

### The University of Texas at Dallas

*Bachelor of Science, Accounting*

May 2026

*Master of Science, Accounting*

May 2027

Texas CPA Eligible upon Graduation

### Dallas College

May 2024

*Associate of Science*

**GPA 3.95**

## PROFESSIONAL EXPERIENCE

### AutoZone, Richardson, TX

April 2023 – August 2023

*DIY Sales/Driver*

- Assisted an average of 50 customers per shift in selecting automotive parts, achieving an 87% customer satisfaction rate in feedback surveys.
- Increased sales by 9% by upselling additional products like car batteries and wiper blades to DIY customers.
- Delivered auto parts to commercial clients with 98% on-time delivery performance for five months.

### Starbucks, Dallas, TX

December 2021 – December 2022

*Barista*

- Prepared high-quality beverages for up to 90 customers per shift while maintaining a 97% accuracy rate in fulfilling customized orders.
- Enhanced customer experience by consistently achieving a 93% satisfaction rating in post-service surveys over six months.
- Multitasked beverage preparation process during peak hours, reducing average wait time by 4% without compromising product quality.

## ORGANIZATIONS

**Professional Program in Accounting, UT Dallas**

September 2024 – Present

**The Accounting Club, UT Dallas**

August 2024 – Present

## ACADEMIC PROJECT EXPERIENCE

**Accounting Cycle Project, Financial Accounting**

March 2024 – April 2024

- Posted 15 accurate entries to the general journal and general ledger, ensuring 100% reconciliation with financial records by the project deadline.
- Generated a detailed Schedule of COGS and Income Statement, reducing discrepancies and improving financial report accuracy for decision-making.
- Prepared two comprehensive job cost sheets, streamlining project cost tracking and enhancing the visibility of expenses.

## ADDITIONAL INFORMATION

*Skills:* Microsoft Office

*Languages:* Fluent in Spanish

*Eligibility:* US Citizen, Eligible to work in the US for internships and full-time with no restrictions